

Privacy Policy

Privacy Policy (art.13 Legislative Decree no. 196/2003): We wish to inform you that Legislative Decree. n. 196 of 30 June 2003 ("Law regarding the protection of personal data") provides for the protection of persons and other subjects regarding the processing of personal data. According to the law, this treatment will be based on principles of correctness, lawfulness and transparency and the protection of your privacy and your rights. Pursuant to Article 13 of the law. n.196/2003, we provide the following information:

1. DATA COLLECTION AND PURPOSES

The information you provide will be used for the following purposes:

- for the reservation and the stay in our Hotel
- for administrative and accounting fulfillment

2. METHODS OF TREATMENT

The data, according to the above mentioned purposes, will be treated in a manner both automatic and manual in full compliance with principles of privacy and security legislation. The data may be processed by our customer relations staff or by IT system maintenance staff.

3. CONFERMENT OF DATA

The user is free to provide personal data required for the reservation. The conferment of data is necessary for the proper functioning of the system and any refusal to supply such data may lead to failure of the relationship.

4. COMMUNICATION OF DATA

Beyond the communication made in order to fulfil legal obligation, data might be communicated to trusted companies or professionals for administrative and accounting activities, credit protection and other rights regarding individual commercial relationships.

5. RIGHTS OF THE USER

At any time you may exercise your rights under Article 7 of D.lgs.196/2003 (access, update, rectification, integration, cancellation, opposition to the processing of data) within the limits and conditions established by Article 8, 9, 10 of the mentioned D.lgs.

In order to exercise the above mentioned rights, please contact privacy@concertohotels.com

6. OWNER AND PERSON RESPONSIBLE FOR THE DATA

Owners of the treatment are:

- the hotel that receives the reservation and informs You regarding the appointment of the Director of the property as "Responsible to the data Subject"
- Concerto Soc. A.r.l., that informs You regarding the appointment of the President of the company as "Responsible to the data Subject"